



WELCOME TO THE CITY OF SULTAN, WE ARE GLAD YOU MOVED HERE!

Account Number: 000000-000

Address: 123 Main Street

Welcome to Sultan! This letter covers some basic utility service information that may be useful to you. We currently provide water and sewer service for this address. We also bill a storm water charge. All services are billed monthly. Water and sewer have a 6% utility tax. The base monthly bill is \$168.15.

Water – The monthly base rate for water is currently \$57.11. This includes 300 cubic feet per month water consumption. Any excess water consumption over this amount will be billed at a rate of \$5.93 per 100 cubic feet.

Sewer – Sewer is billed as a flat rate and is currently set at \$90.60 per month.

Storm Water – The monthly storm water charge is currently \$11.58 per ERU and is based on lot size. One ERU is equal to 4,510 sq. ft. (1) Residential ERU rate is for property area up to, 4,510 sq. ft.

Garbage and Recycling – Please contact Republic Services directly to set up these mandatory services.

- The City contracts for services with Republic Services.
- Their phone number is 425-977-4125
- Their website is www.republicservices.com/sultanwa
- The rates for the services are located on their website

Yard Waste - Compostable Service (yard waste, food scraps) is voluntary. If you would like this service, please contact Republic Services at the phone number or website listed above to set up service.

Pet Licensing – If you own a dog, it must be licensed with the City of Sultan. You can find the pet license application on our website under “How Do I”, “Pet Licensing”. You can either pay online or mail in a check.

Monthly Calendar/Newsletter – Each month a calendar/newsletter will be enclosed with your utility billing statement. You will find a variety of information regarding events, meetings, projects, any rate changes, etc. You can also find this information on our website.

Contact - If you have any questions or concerns, please feel free to call our office at (360) 793-2231. Our office hours are Monday 9:00am – 5:00pm and Tuesday through Friday 8:00am to 5:00pm. You can also visit our website at www.ci.sultan.wa.us for additional information or to make a utility payment.

To Register Account for Online Access – Go to <https://sultanwa.merchanttransact.com/Registration> and enter an e-mail address and password. Enter your last name, house number and your full account number. Click on “Complete Registration” and it should take you to your dashboard. Call us if you have any problems. 😊

*Note - Please wait until sale has closed to set up online access, or if tenant, until you take possession.