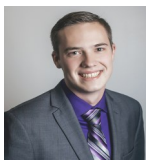


APRIL 2020 NEWSLETTER



Dear Neighbors,

This month's newsletter will be primarily focused on our community's response to the COVID-19 outbreak and community resilience.

The COVID-19 (Coronavirus) outbreak has caused social and economic disruption that most of us have never seen. It is important we continue to be vigilant in the face of this virus and practice good social distancing by staying home when we can and staying 6 feet away from others when we must leave.

I have worked to keep the community updated through regular posts to the City's Facebook accounts and website. These updates are intended to keep you informed of the most current information related to our response.

I am writing this newsletter on March 24th, 2020, one day after Governor Inslee issued his stay-at-home order. Below I will share the actions the City has taken to date, but I encourage you to monitor the City's Facebook and website for the most up-to-date information.

CITY HALL CLOSED TO THE PUBLIC

Since March 24th, City Hall has been closed to the public. We are abiding by the Governor's order and only essential City personnel are reporting to work. Essential personnel include water, sewer, garbage, and limited administrative functions including finance and planning. Most staff will be working limited hours and working remotely. Staff is still available to contact via phone or email but please be patient as we respond with limited staffing. Please continue to utilize online bill pay through the City's website (www.ci.sultan.wa.us) or the drop box at City Hall to make utility payments.

DECLARATION OF EMERGENCY

On March 16th, I signed a declaration of emergency for the City of Sultan in response to the COVID-19 outbreak. This declaration allows us to temporarily suspend certain city codes or policies in response to the outbreak.

UTILITY SHUT-OFFS SUSPENDED

On Monday, March 23rd, I issued a policy temporarily suspending utility shut-offs due to non-payment because of the Coronavirus. Staff has been instructed to not shut-off Sultan utility customers and to work with them to make payment arrangements moving forward if they have been financially affected by the outbreak. If you need to utilize this policy, please contact the City's Utility Billing Department by calling City Hall at 360.793.2231.

PLAYGROUND EQUIPMENT CLOSED

We closed the playground equipment at Osprey and Reese Parks, the basketball court at Osprey, and skate park. While the trails system is still open for safe, social distancing exercise, these facilities encouraged groups and we felt it best to limit the ability of groups to congregate at the playgrounds.

COMMUNITY RESILIENCE

Crises like this tend to bring out the best in people. Through this outbreak, I have seen the Sky Valley community come together to support each other and the businesses struggling through this. I am proud of the people of Sultan and the generosity I have seen on social media and throughout the community to help with groceries, child care, and other services to help our neighbors in need. Please continue to show our community strength as we move forward and keep organizations like the Boys and Girls Club and Volunteers of America in mind. If you are able to help, these organizations have been key players in keeping folks fed and providing child care when needed.

Another huge shoutout goes to the staff of the Sultan School District. Through this trying time, the School District's leadership and employees have worked tirelessly to make sure that meals are available to students at home. It is heartwarming to see bus drivers making their rounds and the staff behind the scenes also making it happen. Thank you to the Sultan School District for your great work through this as well.

I hope by the time I am writing my next monthly newsletter we will be back to a certain sense of normal. There is great work we are doing at the City of Sultan on your behalf and I can't wait to share more with you next month.

As always, please do not hesitate in reaching out to me if you have any questions at Russell.wiita@ci.sultan.wa.us.

Sincerely,



Russell Wiita
Mayor, City of Sultan

NEED HELP WITH YOUR SULTAN UTILITY BILL?

Don't wait until your water is shut off. Past due payments or payment arrangements **MUST** be made by **5:00PM on April 28th**. If you are a **RENTER**, the owner needs to approve any payment arrangement. Please contact us at 360.793.2231.



**APRIL/MAY
GARBAGE PICK UP**



Zone A	APRIL 6 APRIL 20 MAY 4 MAY 18
Zone B	APRIL 9 APRIL 23 MAY 7 MAY 21
Zone C	APRIL 13 APRIL 27 MAY 11 MAY 26
Zone D	APRIL 2 APRIL 16 APRIL 30 MAY 14 MAY 28

APRIL 2020 CALENDAR

All Meetings Held Community Room at 319 Main Street
Unless Otherwise Noted

APRIL 7	Planning Board—7:00 pm
APRIL 6	Community Alliance Meeting—5:30 pm
APRIL 9	City Council Meeting—7:00 pm Subcommittee Meeting—6:00 p.m.
APRIL 20	Community Alliance Meeting—5:30 pm
APRIL 21	Planning Board Meeting—7:00 pm Optional—Please check website
APRIL 23	City Council Meeting—7:00 pm Subcommittee Meeting—6:00 p.m.

****INFORMATION & EVENTS****

City Hall is located at 319 Main Street, Sultan WA
Office Hours: Monday 9:00 AM to 5:00 PM
Tuesday through Friday: 8:00 AM to 5:00 PM
Phone 360.793.2231 • Fax 360.793.3344 •

BUILDING CORNER

These uncertain times.

Hi fellow residents of Sultan. As we are all dealing with this virus, I wanted to let you know I am still on the job and here to assist you if you need me.

Since we are all staying close to home, don't forget to change your furnace filters to freshen up your inside air. Its not a bad idea to open a window just an inch or so to allow outside air in to help replace stale air inside our homes.

The residential code ASSUMES that the typical home owner will open and close outside doors at least a dozen times a day but in these times you may not be doing that so by opening a window slightly, this will help your indoor air quality. Stay safe inside for a bit and watch some movies!!

Yours in public service,

Richard Karns, CBO
Building Official, City of Sultan

SULTAN CLEAN UP EVENT HAS BEEN CANCELLED

Due to the coronavirus and directives from the Governor, the City will not be holding the clean up event. We are looking to have it in the fall if we are cleared to have the event.

Please look for updates in upcoming newsletters and on the website.

UPDATE YOUR CONTACT INFO

The City has implemented a new phone system that allows us to contact you, our utility customers, regarding emergencies or schedule changes to our services. This system can contact you via phone and email. In order to ensure your contact information is update to date, please email us at cityhall@ci.sultan.wa.us or call us at 360.793.2231 and provide us with the most up to date contact information on how to reach you.

PAY YOUR BILL ON-LINE! NO FEES!

Want to save some paper?

SIGN UP FOR ELECTRONIC STATEMENTS OR AUTOMATIC PAYMENTS!!

Go to our website at www.ci.sultan.wa.us

PHONE IN BILL PAY

ONE MORE WAY TO PAY YOUR BILL.

How can I pay my City utility bill? Let me count the ways.

1. Mail a check or money order to PO Box 1199, Sultan, WA 98294
2. Drop Box a check or money order in one of two drop box locations.
There is one located at the post office outside the main entrance and an other in City Hall just inside the entrance doors on Main Street.
3. In person with Cash, Check, Credit, or Debit Card at City Hall located at 319 Main Street, Sultan, WA 98294 (no fee to pay with debit or credit).
4. Online with Credit, Debit, or Checking Account at <https://sultanwa.merchanttransact.com/default.aspx> - (no fee for this service)
5. Via phone with Credit, Debit, or Checking Account by calling (360) 799-3007. (no fee for this service).

If you have questions, please contact City Hall at 360.793.2231