

## SULTAN CITY COUNCIL SUBCOMMITTEE AGENDA ITEM COVER SHEET

---

ITEM NO:

DATE: December 30, 2010

SUBJECT: Relief of Extra Garbage Charges

CONTACT PERSON: Janice Leonardi, Utility Clerk

ISSUE:

The issue before the Council Sub-Committee is whether to credit extra garbage put out the first Thursday of December, 2010.

SUMMARY:

Thursday garbage customers which would normally have been picked up on November 25<sup>th</sup>, 2010, had their garbage picked up on Tuesday, November 23<sup>rd</sup> as City Hall was closed on the 25<sup>th</sup> due to the Thanksgiving holiday.

A large number of garbage customers were unaware of this schedule change, although it had been printed on the back of the November billing statement.

Based on the number of call the front desk received, it was apparent the majority of Thursday garbage customers did not have their garbage set out for pick up on Tuesday, November 23<sup>rd</sup>. The majority of these customers placed an extra can out on their next scheduled pick up day which was Thursday, December 2<sup>nd</sup>.