

SULTAN CITY COUNCIL AGENDA ITEM COVER SHEET

ITEM NO: P-3

DATE: November 18, 2010

SUBJECT: E-mail/Spam Presentation – Iron Goat Networks

CONTACT PERSON: Deborah Knight, City Administrator

ISSUE:

Recently, a citizen generated e-mail to the cityhall@ci.sultan.wa.us was “trapped” by the city’s spam filter (Google’s Postini program). As a result, the e-mail was not delivered in a timely manner to the city council for consideration at its budget retreat on October 9, 2010.

The citizen contacted Councilmember Sam Pinson regarding the city’s general delivery e-mail and spam filter.

Councilmember Pinson requested an overview of the city’s e-mail and spam filter systems at the November 18, 2010 council meeting.

The city’s internet and e-mail service provider, Iron Goat Networks (aka Ryan and Caroline Spott), will give a brief overview of the city’s e-mail and spam filter programs. There will be an opportunity for council questions.

The city council may want to consider establishing policies for general delivery e-mail and spam filter settings. There is a full discussion of the issues under Agenda Item D-1 City E-Mails/Spam Filtering Policy.