

**SULTAN CITY COUNCIL**  
**AGENDA ITEM COVER SHEET**

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ITEM #: Consent C 5  
DATE: June 10, 2010  
SUBJECT: Utility Relief/Adjustments  
CONTACT PERSON: Laura J. Koenig, Clerk/Deputy Finance Director

**SUMMARY:**

The Council Sub-Committee met on May 27, 2010 to review requests for relief from excess utility billing charges and adjustments to billed amounts in accordance with the current adopted Council policy. The recommendations are included on the attached report.

FISCAL IMPACTS: \$977.12

**RECOMMENDATION:**

Approve the recommendations of the Council Sub-Committee for adjustments and credits to Utility accounts.

Attachment: A. Sub-Committee report / recommendations.

UTILITY COMMITTEE MEETING

May 27, 2010

6:00 PM – Council Chambers

Members Present: CM Sarah Davenport-Smith, CM Kristina Blair,  
CM Jeffrey Beeler, Deputy Finance Director - Laura Koenig

- 1) Account # 5268  
904 1<sup>st</sup> Street  
**RE: Requesting relief of excess water charges due to leak = \$271.34**  
Customer discovered substantial leak in March 2010. They repaired it in a timely manner.  
*APPROVED – Committee agreed customer found and repaired leak in timely manner.*
  
- 2) Account # 5314  
703 High Avenue  
**RE: Requesting relief of excess water charges due to leaks = \$339.75**  
Customer (tenant) became aware that he had a leak around December '09. When he started digging, he discovered four separate leaks. The customer repaired the leaks in as timely a manner as possible. (Owner was not willing to help).  
*APPROVED – Committee agreed customer found and repaired leaks in timely manner.*
  
- 3) Account # 5683  
937 Stevens Avenue  
**RE: Requesting relief of excess water charges due to leak = \$366.03**  
Owner was seeing pattern of high consumption. At first, he thought the tenants were just using a lot of water. He eventually discussed it with tenants and they assured him they were not using a lot of water. At that point owner looked for a leak and found one. He repaired it and the consumption is now at a normal rate. The May read shows a consumption amount of 1,450 cf. which is much lower than previous readings.  
*APPROVED – Committee agreed customer found and repaired leak in a timely manner once he was aware of it.*