

SULTAN CITY COUNCIL
AGENDA ITEM COVER SHEET

Date: December 13, 2007

Agenda item #: Consent C 11

SUBJECT: Public Works Committee – Request for Relief on Excess Charges

CONTACT PERSON: Laura J. Koenig, Clerk/Deputy Finance Director

SUMMARY STATEMENT: The Council Sub Committee met and reviewed the attached request from relief of excess utility charges in accordance with the current adopted Council policy. All accounts were notified of the leaks and repairs were done within the time period requested.

FISCAL IMPACTS: estimated on attached sheets

RECOMMENDATION: Approve the recommendations of the Council Sub Committee for relief from excess charges.

COUNCIL ACTION:

Action Date:

UTILITY COMMITTEE MEETING December 6, 2007

It is recommended that the Council APPROVE relief to the following accounts for excess water usage charges due to leaks. Repairs have been completed.

Address	Acct. #	Amount
104 8 th Street	5169	\$56.06
715 Main Street	5548	\$1053.14
705 3 rd Street	5080	\$260.27
937 Stevens Ave	5683	\$354.26
13930 339 th Ave SE	5983	\$778.71
203 Cedar Ave	5081	\$162.85

809 High Street

RE: Sewer connection Fee

Waive sewer connection fee as account as been paying sewer fees for 10 plus years and recently discovered they did not have sewer when their septic tank backed up onto their front porch.

310 Main Street

RE: Excess Relief

Large bill in September prompted crew to reread meter and check for a leak; no leak located. Was discovered meter reading had been missed the prior month, but during calculations excess billed equaled what would have been billed if read on time. Also, meter large readings occurred in July and August during peak summer business and shindig. The utility committee stated the owner needs to take responsibility for access to water by outside sources. The committee voted to split the difference of excess water with the business owner.

It is recommended that the Council DENY the following request for relief of additional utility service charges.

1105 Kessler Drive

RE: Leak Relief

Requesting relief of excess water due to leak, all procedures followed, however leak amount equals \$16.79; Amount too small to not be allowed again in five years.

1010 Loves Hill Drive

RE: Recycling credit

Customer requesting credit for recycling during 2007 as was not picked up; customer did not inform our office of this problem until November; Deny as recycling is mandatory regardless of usage.

614 Alder Ave

RE: Excess water

Customer claimed fixed a leak during a timeframe when the account was suspended and he wasn't being billed at the time; deny as no billing to credit.

106 4th Street

RE: Credit Disconnect Fee

Requesting reversal of disconnect fee as he claims he paid before his water was turned off; Deny as notices sent out with proper time to respond, turn off's were given to crew at 9:30 a.m.; payment was made at 11:20 a.m.

DISCUSSION ITEM ONLY:

33108 132nd Street SE

RE: Nonpayment of account with garbage fees only

Discussion on how to handle nonpayment of garbage only accounts when it is a mandatory service; requires ordinance revision so major discussion will be held until January 2008. *Held for discussion in January.*

601 W. Stevens Ave

RE: Relief of recycling service to obtain a commercial dumpster w/Rabanco.

This is a 14 residential unit mobile home park currently being charged residential rates; owner does not want 14 recycling bins, but rather a dumpster through Rabanco; Rabanco is not willing to bring that out without the city releasing him from residential service and turning him over to commercial; direction from council is requested as it requires an amendment to the contract to allow commercial accounts, and the contract is ending December 2009. What is council's feeling on releasing them to assume a commercial account without amending the contract?

The committee decided to follow the bounds of the contract with Rabanco and not release this account for commercial recycling as the Rabanco contract is due to expire in 6 months and is up for review. At that time they will reconsider this request.