SULTAN CITY COUNCIL

AGENDA ITEM COVER SHEET

ITEM NO: Presentation

DATE: March 22, 2007

SUBJECT: Volunteers of America

CONTACT PERSON: Deborah Knight, City Administrator

SUMMARY:

Dave Wood, Director of the Sultan Volunteers of America will provide the City Council with a brief overview of the services the VOA is providing to the Sultan Community.

FISCAL IMPACT:

None.

RECOMMENDED ACTION:

Non.

COUNCIL ACTION:

DATE:

CONNECTING PEOPLE TO WHAT THEY NEED

Volunteers of America is dedicated to reaching, uplifting and empowering the individuals, families and communities it serves. Throughout Western Washington, from coastal communities to urban neighborhoods, Volunteers of America staff and volunteers support the local development and operation of broad-based human service programs. Our dedication extends to people of diverse faiths and cultures, to people in all stages of their lives and in all aspects of their need. We tailor programs to respond to each community's unique needs and offer individuals the tools and support necessary to reach self-reliance. Helping others help themselves restores dignity, self-respect and hope. Connecting people to what they need, when they need it, makes Volunteers of America a valuable, caring resource in *your* community!

Volunteers of America's programs are responsive in each community, strategically providing services where they are most needed. This ability to channel assistance to those who are often left behind makes Volunteers of America a unique human services organization. Our core programs focus on empowering the following members of our communities:

- The hungry, homeless and those in personal crisis
- Children and youth
- Seniors and those with developmental disabilities
- Professionals and the greater community

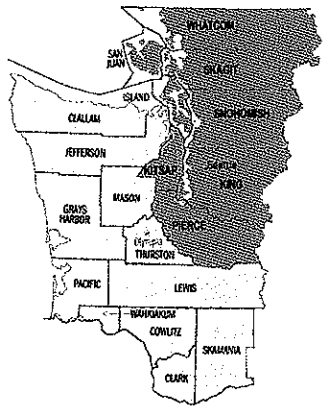
"It is not enough to provide economic security and material comforts. Those who strive for man's betterment must seek it first through touching the spirit."

- Ballington Booth
Volunteers of America Founder

FACTS AND FIGURES

- Volunteers of America currently operates 22 programs on a nearly $20 million budget in eight Western Washington counties including Kitsap, Pierce, King, Snohomish, Skagit, Whatcom, Island and San Juan
- 89 cents of every dollar directly impacts individuals and families in local Puget Sound communities
- Broad-based funding support comes from individual and corporate donations, government grants, program service fees, United Way, thrift store sales and investment income
- Over 400 employees dedicate their lives to our mission every working day
- Over 300 volunteers contribute more than 60,000 hours every year

Volunteers of America Western Washington is a locally incorporated affiliate chartered to provide services throughout Western Washington. Currently, programs operate within the green shaded counties.



Volunteers of America
Western Washington

There are no limits to caring®

Mission Statement: Volunteers of America Western Washington is a Christian human service organization dedicated to reaching, serving and empowering diverse individuals, families and communities.

CONTACT US

For more information, to volunteer or give financial support please contact us at:

Phone: 1-877-YOU-N-VOA (877-968-6862)
425-259-3191
Fax: 425-258-2838
Email: info@voaww.org

Address: 2802 Broadway
Everett, WA 98201
Mail: PO Box 839
Everett, WA 98206-0839

Website: www.voaww.org

Reaching. Serving. Empowering. Caring.

Volunteers of America
Western Washington

REACHING OUT: Seniors and Those With Developmental Disabilities

Volunteers of America effectively reaches out to help those who are unable to find assistance for themselves. For seniors and those with disabilities, mobility itself can be a challenge, which makes connecting with those outside the home difficult. Volunteers of America recognizes the importance of reaching out to isolated individuals to connect them with care, support and companionship. Our programs enable many community members to remain independent and still connected with the world outside their homes.

Our programs for seniors and adults with developmental disabilities:

- Accessible Recreational Travel
- Camp Volasuca
- Community Information Line/211
- Greater Residential Options
- Senior Companion Program
- Sky Valley Community Enhancement
- The Theodora

We uplift people by restoring hope for a positive future.

SERVING & UPLIFTING: Children and Youth

Volunteers of America recognizes the importance of providing positive support and direction for the children and youth of our communities. For many children, basic needs such as food, clothing and shelter, are left unfulfilled. Others may lack the emotional, educational, or spiritual support that fosters social and intellectual growth. Our services and programs focus on uplifting children who are otherwise given few opportunities for success, giving them hope for a positive future.

Our children and youth services:

- Camp Volasuca
- Child Care Resource and Referral
- Community Information Line/211
- Earning by Learning
- ECEAP Preschool
- ECEAP Preschool Services for Child Care
- Family and Children's Services
- Mentoring Children of Promise
- Safe Stop Youth Group
- Scholastic Books
- Sky Valley Community Enhancement
- Words Travel
- WRAP! School-age Care Program

Mentoring really teaches you about yourself.

EMPOWERING: The Hungry, Homeless and Those in Personal Crisis

Volunteers of America has developed an extensive network of programs and services that promote self-sufficiency among to those whose most basic needs are not being met. We support programs that provide basic physiological and safety needs, which help people feel safe and secure.

Our mission does not stop there, however. We help to empower those in need to achieve self-sufficiency, restoring their self-respect and hope for the future. We believe that once basic needs are met, community members may move in a positive direction towards fulfilling their potential.

Our basic needs services:

- Care Crisis Response Services
- Community Information Line/211
- Community Voice Mail
- Dispute Resolution Center of Snohomish and Island Counties
- Emergency Services
- Everett and Greenwood Food Banks
- Housing and Transitional Services (HATS)
- Snohomish County Food Bank Distribution Center
- Sky Valley Community Resource Center

SUPPORTING: Professionals and the Greater Community

Our unique mission allows us to encourage self-sufficiency, and offer hope and support to those who are already on their feet. We connect people to professional training, products, resources and volunteer opportunities, all of which enhance their lives. When people have support that is easily accessible and practical, they feel better about themselves and can be supportive to other members of their community.

Resources for professionals and the community:

- Accessible Recreational Travel
- Camp Volasuca
- Care Crisis Response Services
- Child Care Resource and Referral
- Community Information Line/211
- Dispute Resolution Center of Snohomish and Island Counties
- Furniture and Thrift StoresHousing
- Housing and Transitional Services (HATS)
- Snohomish County Food Bank Distribution Center
- The Theodora
- Vehicle Donation Program, Used Vehicle Sales

Specific program contact information can be found in the insert enclosed, or by calling **425-259-3191**, toll free **1-877-YOU-N-VOA** (877-968-6862)